

Hoon Hay Medical Centre

TERMS OF TRADE

Casual (non-enrolled patients) may access medical care with payment prior to consultation or service.
Accepted methods of payment: Eftpos, Credit Card, Cash (American Express or cheque payments are not accepted)

Newly enrolling patients:

Your first appointment requires payment prior to consultation or service. Without prior payment for your first consultation, your enrolment may be declined and your appointment may be cancelled.
A full Casual Fee will be charged in the event that the doctor agrees to consult without pre-payment.

Enrolled patients: Hoon Hay Medical Centre does not hold patient accounts. Your payment is expected on the day of consultation or service and will attract our On Day (discounted) Consultation Fee.

Non-attendance Fee: Failure to attend for your appointment or failure to cancel within one hour of your appointment time, may incur an administration fee of up to \$86

Paper Statements: To reduce our carbon footprint Hoon Hay Medical Centre sends out Text reminders for accounts outstanding.

Text reminders showing an outstanding balance are generated monthly, at the start of each calendar month. Patients who do not have cell phones or have identified as No Text Messages (SMS), will continue to receive a paper notification of outstanding balance at the start of each calendar month.

**Full transactional paper statements are available on request*

Unpaid accounts of more than 60 days: Further routine medical attention* will be withheld pending payment / part payment of your outstanding balance.

** (excludes urgent medical attention which we will continue to provide).*

We welcome direct credit payments to our bank account:

06-0829-0196471-00

Please quote your name as a reference

A regular Automatic payment set up through your bank is another option you may wish to organise to cover your medical costs

The following payment methods of accepted for our enrolled patients: Cheques, Eftpos, Mastercard/Visa, Cash, Direct Bank Credit. We do not accept American Express.

The Commerce Commission now allows businesses to pass on Visa and MasterCard credit card transaction costs to customers who choose to pay by this method. The Doctors of Hoon Hay Medical Centre have opted NOT to pass on charges to our patients at the present time.

I have read and agree to the Terms of Trade of the Hoon Hay Medical Centre

..... **Signed: Print Name:** **Date:** / /